

# RECRUITMENT PACK



# **WELCOME**



# WE MAKE LIFE BETTER FOR PEOPLE IN THE NORTH EAST

We are delighted that you are expressing an interest in joining our pioneering charity at such an exciting time. We are proud of our history and culture, our innovative and proactive solutions to community problems, and our people.

We are looking to add diversity and new skills to our passionate and enthusiastic team.

We are the official charity of Sunderland AFC, established in 2001 by former club Chairman Sir Bob Murray CBE with a simple mission:



### **OUR VISION**

Better opportunities, better lives.

### **OUR MISSION**

We are here to use the power of football to invest in the communities we serve and to improve the Education, Health, Wellbeing and happiness of people, no matter who they are.

### **ABOUT US**

Set up in 2001, the Foundation of Light is the registered charity of Sunderland Football Club; we use the power of football to engage individuals and communities, increasing life opportunities.

Situated in the Northeast of England, we are based at the awardwinning community hub, the Beacon of Light, but also have outreach centres in Sunderland, South Tyneside and County Durham.

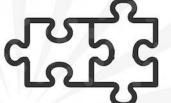
We use our position as an unparalleled route into traditionally 'hard to reach' communities – involving, educating and inspiring. We work across four industries – education and skills, sport and play, health and wellbeing and youth and community learning.



# **OUR VALUES**

# Collaborative

We work together, encourage diversity and build strong relationships in our community.



# Integrity

We are honest, respectful and inclusive. We care about our colleagues and our community.



# **Innovative**

We are creative in solving problems and bold in trying out new ideas.



# Agile

We adapt to all situations with flexibility and positivity. We are resilient in times of challenge.



# Excellence

We are professional, accountable for our actions and contribute to a high performing team.



# **Passionate**

We are proud of what we do and committed to making a difference.







THE WORLD AT YOUR FEET:

# SAFE, WELCOMING AND INCLUSIVE IS AT THE HEART OF WHO WE ARE

We recognise, respect and value difference; all individuals will be treated equally and fairly.

We expect all staff, volunteers and partners to share our commitment to maintaining a culture of vigilance and encourage the reporting of any concerns about the welfare of any child, young person or adult at risk.



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Jacob has really enjoyed the holiday courses - the staff have been fantastic! It's helped massively with childcare over the holidays; I can crack on knowing he is happy and in safe hands.

Helen Wall, Parent

# WHAT WE DO Co.

We work with partners and key stakeholders such as local councils, colleges, universities and housing associations to deliver more than 40 programmes a year across the North East. In doing so, we support almost 20,000 people from all walks of life.

Our **sport and play** programmes cater for young children aged from 18 months (Little Dribblers) to adults aged over 55 (our Extra Time Hubs). We encourage people of all ages to keep active, develop skills and live more fulfilling lives.

Meanwhile, our wide range of disability programmes ensure young people and adults can enjoy sport and build friendships. Our disability coaching team delivers fun, exciting, and challenging sessions which help develop motor skills, balance, and co-ordination, as well as encouraging teamwork and improving communication and confidence.





James and Daniel really enjoyed the session today.
They said it felt like they were learning but in a fun way
- and they love anything to do with football!

Kelly Woods, Parent



We're passionate about inspiring **young people** to be the best they can be, so we also provide a range of free programmes to develop children and young people wherever their interests lie. From sports through to social action projects, residential trips, mentoring, youth clubs and forums, we make sure their voice is heard and their dreams encouraged.

To help raise the educational attainment across the region, we partner with education providers to close the gap between those from disadvantaged backgrounds and others.

We deliver a wide range of sports and education programmes for schools and academies across the North east.



Hundreds of young people have benefitted from our Holiday Hunger programmes, enjoying free activities and a daily meal during the school holidays.

We work with those aged 19+ to improve their employability skills and help them find full time work, we also help parents, grandparents and carers support their child's development through a range of courses; encouraging families to learn and play together and gain new skills and experiences.

We offer adults the opportunity to reskill or upskill and gain qualifications and participate in courses they may previously not have had access to.

Of course, another priority is **health** inequality, and working with partners across Sunderland, South Tyneside and County Durham we deliver a wide range of programmes aimed at tackling poor physical health.





Over **250** over-55s have taken part in weekly social activities and over **1,200** activity bags distributed to help combat loneliness

Over 2,000 participants improved mental wellbeing

280 teenagers to complete **7,820** hours of social action projects in the community

Over , UUU young people making safer and healthier choices

12,000 VOLUNTEERING HOURS

# OUR HISTORY Co.







THE WORLD AT YOUR FEET





FOR THE FOUNDATION

VELL DONE LESLEY SPUHLER OBE

2016

FOOTBALL SCHOLARSHIP **PROGRAMME** LAUNCHED

MULTIPLE TROPHY WINS AND STUDENTS PROGRESSING ONTO FURTHER EDUCATION

# POSITIVELY CHANGING YOUNG LIVES



COACHES **ON TOUR** 

**7AMRIA** 

GENERATING REVENUE FOR OGRAMMES IN THE NORTH EAST

**EMPLOYABILITY** AT THE TOP OF THE AGENDA FOR 2016

> BACK IN THE GAME AWARD WINNER



2018

**BEACON** OF LIGHT **OPENS** 

FOUNDATION OF LIGHT'S NEW HOME



**OUTSIDE THE** PREMIER LEAGUE 2020 YOUR MOVE **REGIONAL** COMMUNITY CLUB OF THE YEAR



OVER 7,000 FOOD PARCELS **DELIVERED** THROUGHOUT COMMUNITY DURING PANDEMIC

2021



I absolutely loved doing my work experience. I enjoyed getting an insight on the Foundation and all of the different jobs here.

Ellisha Williams, Placement student

# **OUR PLANS** FOR THE FUTURE Oo

...every contact will count with three million hours of meaningful engagement over five years.

Our work continues to focus on young people; inequality including social mobility, gender and race, and health including obesity, suicide prevention, depression and loneliness. We continue to inspire others by telling more of our life-

changing stories, aiming to create:

# Better life chances: ▶ Helping more people into work ▶ Increasing ambition and aspiration ▶ Increasing the number of people with qualifications and skills Better lifestyles: Improving physical health Improving mental health

Better balance:

Improving social mobility Strengthening communities

Reducing divisions in society



THE WORLD AT YOUR FEET,

### **Better Investment:**

▶ Growing our unrestricted revenue

Reducing our overheads to delivery costs

 Growing our environmental sustainability

### Better access for all:

Making more data-informed decisions

▶ Improving our user experience



Aim

...to continue to create a vibrant and sustainable Beacon of Light.

Thankfully, visitors have returned to the Beacon of Light post Covid. Prior to the lockdowns, the Beacon was a ever-growing community hub and event space attracting more than 7,000 visitors a week. Parents brought their children to football only to find themselves signing up for a maths or language class. We'd created a place which has something to interest and benefit everyone.

Our ambitious aim is to exceed pre-pandemic levels of participation. This is important to us as the Beacon is our engine – it brings in much-needed unrestricted income that we plough straight back into our programmes. We are determined to grow this sort of income as it gives us more freedom to deliver more meaningful engagement in our communities.

# OUR PLANS FOR THE FUTURE Oo

#### ...to be the best in our field.

The Foundation has long been one of the largest football charities in the UK and if we can achieve our aims of delivering three million contact hours, exceeding our pre-Covid levels of engagement and continuing to deliver quality work we'll be our way to accomplishing our aim of being one of the best football foundations in our field.

To do so, we know we'll have to continue our high levels of good governance while still delivering excellent levels of employee and customer satisfaction, and raising sufficient funds to ensure our destiny remains in our own hands.



. . . . . . . . . . . . . . .

monitoring and evaluation

Aim

# HOW WE MEASURE THE WORLD WHAT WE DO



### Issues /Challenges

These are the issues that concern us, they identify who we are drawn to and why it is important to us to reach them.

### **Programmes**

The many interventions through which we respond to the issues are managed in these 5 delivery areas.

### **Impact Themes**

The many interventions through which we respond to the issues are managed in these 5 delivery areas.

Societal factors / Community Issues

**Health Factors** 

Personal Development Factors

Issues Specific to Young People

**Family Issues** 

**Sport-Specific Issues** 

Disability-Specific Issues

**Educational Factors** 

**Employability Issues** 

Skills

Education

Informal and Community Education

**Health and Wellbeing** 

**Football and Sport** 

Being the best me

Being well connected

Having lots to offer

Having a role in life

Looking after my body

Looking after my mind

# WHAT OUR STAFF SAY... O

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Foundation of Light changes peoples' lives. I've had the privilege of working with so many young people and seeing the difference our programmes can make first hand.

Joey Harries, Foundation of Light staff



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Absolutely different class from Foundation team for Family Funday.

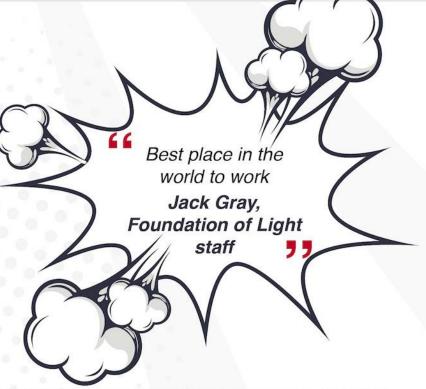
We wouldn't be able to do what we do without the participants across each and every programme continuing to engage throughout the year.

Jake Hannah, Foundation of Light staff

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Loved being part of Foundation
Matchday - it's the chance for
everyone to get involved and
showcase the great work we
do. There's no better feeling
than seeing it all come together
in front of a packed out
Stadium of Light.

Kate Smith, Foundation of Light staff



# OUR STRATEGIC ASSETS Oo





- SAFC BRAND AND LINK TO FOOTBALL
- **BEACON OF LIGHT**
- **OUR BESPOKE CUSTOMER SERVICE**
- OUR HISTORY, CULTURE AND TRACK RECORD
- OUR PEOPLE, STAFF, AMBASSADORS AND NETWORKS
- THE INNOVATIVE AND RESPONSIVE SOLUTIONS TO COMMUNITY PROBLEMS
- OUR COLLABORATIONS, PARTNERSHIPS AND RELATIONSHIPS

# COMPANY SET UP Co.

# FOUNDATION OF LIGHT TRUSTEES

Sir Bob Murray CBE
Baroness Estelle Morris of Yardley
Kate Adie CBE, DL
Sir Tim Rice
George Clarke
Stephen Cram CBE
The Hon.James Ramsbotham CBE, DL
Baroness Tanni Grey-Thompson DBE, DL
Kyril Louis-Dreyfus
Martin Hibbert

### PROGRAMMES COMMITTEE

Baroness Estelle
Morris
Lynda Brown
Audrey Bolam
Ian Green
Ian Kershaw
Karen Marshall
Denise Taylor
Jamie Wright

Baroness Tanni Grey-Thompson OBE, DL Joan Atkinson Toni Rhodes Sue Brent Kumareswaradas Ramanathas Gerry Taylor

### FINANCE, AUDIT

Martin Hibbert
Mark Hetherington
James Martin OBE
Hayley Wardle
Steve Davison

## RENUMERATION AND NOMINATION MEMBERS

The Hon.James
Ramsbotham CBE, DL
Baroness Estelle
Morris
Sir Bob Murray CBE

### SUBSIDIARIES

### BEACON OF LIGHT DIRECTORS

John Fickling
Sir Bob Murray CBE
Bob Paton CBE
Lesley Spuhler OBE, DL
John Wood CBE, DL

### ALTRUISM DIRECTORS

The Hon. James
Ramsbotham CBE, DL
Stephen Cram CBE
Farooq Hakim
Steven Parker
Darren Bryant
Joanne Corlett
Natasha McDonough

## THE ROLE



#### **ROLE DESCRIPTION**

Job Title	Youth Engagement Officer (Full Time)
Job Holder	
Responsible to:	Head of Youth & Community Engagement
Hours:	35 hours per week
Salary:	£20889 - £25000

Main Duties:	<ol> <li>To effectively engage with young people to facilitate their social, personal, and physical development through informal education.</li> </ol>
	<ol> <li>Organise and run community programmes, helping young people understand values and ideas, as well as building their confidence and life skills.</li> </ol>

- 1. To effectively engage with young people to facilitate their social, personal and physical development through informal education.
- Mentoring, coaching and supporting individuals, encouraging young people to develop their self-awareness, independence and individuality.
- Identify where targeted youth support is needed and facilitate referrals and connections.
- Stay informed on legislation, local and national issues and best practice in youth work.
- Attend regular team and organisation meetings reporting key performance achievements / areas for improvement.
- Deliver one to one and group interventions through tailored mentoring programmes.
- Help plan and deliver a varied programme of activities including delivery for NCS, HAF, Duke of Edinburgh award as well as our Pupil Intervention Programme in our small onsite school provision.
- Provide a high quality, excellent customer / participant experience.
- Building and sustaining relationships with young people.
- Ensuring maintaining professional boundaries.

### 2. Organise and run community programmes, helping young people understand values and ideas, as well as building their confidence and life skills

- Work collaboratively with young people to assess and identify specific needs.
- Embed the quality framework into all recruitment and engagement activities.
- Engage with stakeholders such as the Police, youth offending service and schools.
- Assist on issue-based workshops for young people.
- Deliver holiday, evening and weekend sessions as required by the timetable.
- Having conversations with young people, identifying issues affecting them and how their needs can be met.
- Taking part in outreach activities, both independently and in partnership with other services
- Supervise young people on trips and outings.
- Provide access to information and advice.
- Encourage a warm friendly and safe environment.



Other duties: THE WORLD AT YOUR FEET

You will be required to undertake other duties from time to time as required and deliver training.

Any potential permanent changes to your role will be discussed, and agreement reached prior to being undertaken. You will be notified of any permanent change in writing. In addition to your normal duties, you may be required to undertake additional or other duties as necessary to meet the needs of the Foundation of Light.

### Behaviour and professional expectations:

- Maintain working practices in line with Foundation of Light Equality and Diversity, Health and Safety and Safeguarding policies, self-awareness of own responsibility in these areas.
- Ensure regulatory and legislative requirements are always met.
- Conduct should reflect the Volunteer Behaviour Policy (Code of Conduct); uphold Foundation core values (as shown below) at all times.
- Maintain the highest level of professionalism and confidentiality.
- Attend working groups and CPD session as required.
- Build strong internal relationships.
- Work in collaboration with colleagues to achieve the end goal.
- Ensure positive organisational messages and culture are maintained.
- Contribute to good housekeeping across all Foundation sites and equipment.
- Follow the laid down policies and procedures at all times.

### **Equality, Diversity and Inclusion Statement:**

All individuals will be treated equally and fairly in the application of this procedure. All reasonable requests to accommodate requirements in terms of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex or sexual orientation will be made.

### **Safeguarding Statement**

We expect all staff, volunteers and partners to share our commitment to maintaining a culture of vigilance, and believe that all staff, volunteers and partners have a responsibility to report any concerns about the welfare of any child, young person or adult at risk.

### **Foundation of Light Values:**

Innovative, Passionate, Excellence, Collaborative, Integrity, Agile.

#### Acceptance of the role description by the Youth Engagement Officer:

Signed	
Print Name	
Date	
Last review date:	
Next review date:	



THE WORLD AT YOUR FEET

Requirement	Essential (E) or Desirable (D)	How Assessed (Application, Interview, Observation)
Skills and Abilities:	(-)	
oaching	D	Α
lentoring young people	- P - (	Α
nformal tutoring	Lo E. O	Α
elivery of assemblies to wide audience; strong	D	Α
resentation skills		
etworking with customers and contacting	E ·	Α
chools		
ommunication, written and oral	E .	Α
lanning and control	E ·	
eamwork	E	Α
Vork on own initiative	E	Α
nterpersonal	E	
conflict handling and resolution	Ē	
reativity and imagination relevant to the	D	
orkplace		
CT and administration	E	A
bility to work under pressure and to tight	E	I
eadlines	_	
Group work facilitation	E	
1ulti-tasking	E	i
xcellent presentation and communication skills	D	
rith the ability to influence, persuade and listen		
others effectively		
Personal Attributes:		
elf-motivated, able to use own initiative,	E	
onfident and perisistent		
ommitment to the Foundation of Light's	E	
ojectives and values		
ositive and enthusiastic	E	
unctual and reliable	E	
igh aspirations and highest possible standards	E	
or young people		
on-judgemental, open-minded attitude	E	
exibility in working, and positive approach to	E	
nange		
urrent driving licence	E	
Knowledge and Understanding:		
upportive of young people's participation	E	
n interest in young people	E	Α
lexible, responsive and sensitive to needs	Е	
atience	E	
esponsible, reliable and trustworthy	Е	×   ~
sense of fun	E	
ommitment	E	
lexibility	E	
onesty and trustworthiness	E	l li
oriesty and trustworthiness lotivation and enthusiasm	Ē	/ li \
ersistence in the workplace	Ē	/ 11
nowledge and understanding of working with	È	
oung people		
n understanding of the issues faced by young	Е	





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### Acceptance of the role description by the Youth Engagement Officer:

Signed	
Print Name	
Date	
Last review date:	



# STAFF BENEFITS









ACCESS TO HEALTH ASSURED HEALTH CARE SERVICE







EMPLOYEE SHOPPING DISCOUNT PORTAL







ACCESS TO HR/ CONSULTANTS OCULUS MENTAL HEALTH WELLBEING















PARTY



PRIORITY ACCESS TO SAFC TICKETS AND EVENTS

# NEXT STEPS 0



Interested applicants should request an application pack or send a CV to -

gemma.snaith@foundationoflight.co.uk

or download packs from

of foundation of light.co.uk

Candidates who have not heard within six weeks of application should assume they have been unsuccessful.

Appointments are subject to an enhanced DBS Check.

Foundation of Light is an Equal Opportunities Employer.







FOUNDATION OF LIGHT